

Wednesday, January 05, 2011

8:00 AM - 5:30 PM	Vendor Booths
8:00 AM - 5:30 PM	Registration
8:50 - 10:30 AM	Welcome and Keynote Speech Session: Chaired by Dr. Shailendra Palvia
8:50 AM-9:00 AM	Welcome Remarks by World Conference Chairperson
9:00 AM-9:05 AM	Welcome Remarks by India Conference Chairperson
9:05 AM-9:10 AM	Welcome Remarks by Local Arrangements Chairperson
9:10 AM-9:15 AM	Inaugural Comments by IIT Delhi Director
9:15 AM-10:05 AM	Keynote Speech: Role of Nasscom in the Evolution of Global Outsourcing to India
10:05 AM-10:20 AM	Short Presentations by Exhibitors: Polaris Software, IDN Consultoria Negocios, National Management School
10:20 AM - 10:30 AM	Announcement about Global Sourcing Workshop in Las Vegas on June 4, 2011
10:30 - 10:50 AM	Tea/Coffee Break
11:00 AM-12:30 PM	Plenary Session A: Global Sourcing of Teaching and Learning chaired by Dr. Ravi Sharma
11:00 AM-11:05 AM	Introductory Remarks by Session Chair
11:05 AM-11:40AM	Keynote Speech: Global Sourcing of Higher Education
11:40AM-12:05 PM	Managing Offshore Teams: The Human Side of Outsourcing
12:05 PM-12:30 PM	Globalization of Industries and Global Sourcing: Bridging the Worldwide Divide
12:30 PM-2:00 PM	LUNCH
2:00 PM - 3:30 PM	Plenary Session: Global Sourcing of Financial Services to India chaired by Dr. Raghunathan
2:00PM-2:05 PM	Introductory Remarks by Session Chair
2:05 PM-2:50 PM	Keynote Speech: Challenges and Issues in Global Sourcing of Financial Services
2:50 PM - 3:30 PM	Panel Session: The Future of Outsourcing to India: Can India Stay Number One?
3:30-3:35 PM	Remarks by Local Arrangements Chairperson
3:30 - 3:45 PM	Tea/Coffee Break

Plenary Session B -- Vendor Selection, Contract Renewal, Outsourcing Governance and Diversity of Outsourcing Services co-chaired by Dr. Erik Beulen and Dr. Sita Vanka

3:45 PM-5:35 PM	Welcome Remarks by Session Chairpersons
3:45 PM-3:50 PM	
3:50PM-4:15PM	Vendor Selection Criteria for BPO by SMEs
4:15PM-4:40PM	Price and Other Factors in IT Outsourcing Contract Renewal Decisions
4:40PM-5:05PM	Outsourcing Governance and its Impact on Performance
5:05PM-5:30PM	Diversity of Outsourcing Services: A Literature Analysis
5:30PM-5:35 PM	Concluding Remarks

Reception with Music, Dance and Cultural Program

Thursday, January 6, 2011

8:00 AM - 5:00 PM	Vendor Booths
8:00 AM - 3:00 PM	Registration
8:45 - 10:45 AM	Plenary Session A: Global Sourcing Opportunities and Challenges chaired by Dr. DK Banwet
8:45 AM-8:50 AM	Introductory Remarks by Session Chair
8:50 AM - 9:30 AM	Keynote Speech: Opportunities and Challenges in Global Sourcing to Mexico and Latin America
9:30 AM - 10:00 AM	International Sourcing Relationships in Business Change
10:00 AM-10:30 AM	Financial Performance Impact of Outsourcing and Offshoring Under Uncertainty
10:30 AM-10:40 AM	Short Presentations by Exhibitors: Polaris Software, IDN Consultoria Negocios, National Management School
10:40 AM - 10:45 AM	Announcement about Global Sourcing Workshop in Las Vegas on June 4, 2011
10:45 AM-11AM	Tea/Coffee Break

Plenary Session: Global Outsourcing Project Management and Innovation Chaired by Dr. Jaideep Ghosh

11:00AM-1:00PM	Introductory Remarks by Session Chair
11:05 AM - 11:30 AM	At the Edge of Chaos: Outsourcing Considerations for Agile Projects
11:30 AM - 11:55 AM	Discovering Opportunities: Does Outsourcing Help or Hinder the Innovative IT Firm?
11:55AM-12:20 PM	Outsourcing Project Management
12:20 noon-12:45 PM	Changing Role of Transition Management
12:45-1:00 PM	Recognitions and Announcements
1:00 PM-2:00 PM	LUNCH

Plenary Session: Systems Management Model, Vendor Risks, and HR Outsourcing, Chaired by Dr. Saji Mathew

2:00 PM-2:05 PM	Introductory Remarks by Session Chairperson
2:05 PM-2:30 PM	The Dynamics of Globally Outsourced Software Development Projects
2:30 PM - 2:55PM	Identifying Vendor Risks in Remote Infrastructure Management Services
2:55-3:20 PM	HR Outsourcing: A Comparative Analysis at the Entry and Higher Levels
3:20 PM-3:45 PM	Knowledge Exchanges and Smart Sourcing Contracts: Learning from the Genius of AI Birani
3:45 PM-4:00 PM	Tea/Coffee Break
4:00-5:00 PM	Annual Global Sourcing Quiz: Bowl -- Industry Delegates versus Academia Delegates -- and Awards: Chaired by Dr. MP Gupta
4:00-4:05 PM	Introductory Remarks by Session Chair
4:05-4:45 PM	Global Sourcing Quiz: Bowl -- Academia versus Industry
4:45 PM - 4:55 PM	Award of 16 PDU certificates to Project Management Professionals
4:55PM-5:00 PM	Closing Remarks by Conference Chairperson

Presenter/Speaker/Coordinator

Session #1

Dr. Shailendra Palvia, Professor, Long Island University, New York, USA
Dr. DK Banwet, Professor, IIT Delhi, India
Dr. Surya Prakash Singh, Assistant Professor, IIT Delhi, India
Dr. Surendra Prasad, Director, IIT Delhi, India
Mr. Som Mittal, President, Nasscom, India
Mr. Sampath Kumar, Mr. Ricardo Pares, Dr. Sankaran
Dr. Shailendra Palvia

Session #2

Dr. Ravi Sharma, Associate Professor, NTEU, Singapore
Dr. Sankar Raghunathan, Dean, National Management School, Chennai, India
Dr. Laura Kelley, Consultant, USA
Dr. Sam Bansal, Consultant, USA

Session #3

Dr. Sankar Raghunathan
Mr. Arun Jain, CEO, Polaris Software Labs, Chennai, India
Dr. Ram Misra, Professor, Montclair State University, New Jersey, USA
Dr. Surya Prakash Singh

Session #4

Dr. Erik Beulen, Principal Consultant, Equaterra
Mr. Nichal Sanghavi, CEO, Atlas Software Technologies Pvt Ltd, India
Dr. Erik Beulen
Mr. Sanjay Chandhary, General Manager, Ericsson India Limited
Dr. Sita Vanka, Professor, University of Hyderabad (UOH), India and Ms. P. Anitha Kumari, Ph.D. Student, UOH, India
Dr. Erik Beulen

Dr. Surya Prakash Singh

Presenter/Speaker/Coordinator

Session #5

Dr. DK Banwet
Mr. Gustavo Pares, CEO, Consultoria Lomas Atlas
Dr. Sharm Manwani, Professor, Henley Business School, London, U.K.
Dr. Prasad Padmanabhan, Professor, St. Mary's University, Texas, USA and Dr. Chia-Hsing Huang, Associate Professor, SolBridge Int'l School of Business, Korea

Mr. Sampath Kumar, Mr. Ricardo Pares, Dr. Sankaran

Dr. Shailendra Palvia

Session #6

Dr. Jaideep Ghosh, Consultant and Adjunct Professor, George Mason University, Virginia, USA
Ms. Anita Dhir, President, Medhira Enterprises, New York, USA
Prof. Dr. Ravinder K. Zutshi, Singapore Management University, University College Dublin, Ireland

Mr. Ravi Nautiyal, Head of Developem Services APM, Serbia (UK)
Mr. Himanshu Gupta, Director, CapeGemini
Dr. Shailendra Palvia

Session #7

Dr. Saji Mathew, Assistant Professor, IIT Madras, Chennai, India
Dr. Jaideep Ghosh
Dr. Saji Mathew

Dr. Harileela Vemula, Assistant Professor, Chaitanya Bharathi Institute of Technology, Hyderabad, India

Dr. Ravi Sharma

Session #8

Dr. MP Gupta

Dr. Shailendra Palvia
Award of 16 PDU certificates to Project Management Professionals
Dr. Shailendra Palvia